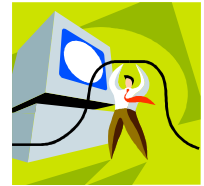


YOUR COMPUTER HEALTH CHECK

*How healthy is your computer system?
Many different issues need to be considered.*



Critical Tasks

Many of the critical tasks relate to data management and by far the single most important issues is doing external backups. Ie. To CD or DVD or TAPE. How long is it since your operator did a back up? Let's check up by running the system statistics report. Go to reports, utility reports, system statistics report. It is only 2 pages long. **Please fax it to SSA on 07 3387 5588** so that we can update our database with information that is important to providing support for your site.

Power Protection.

It is amazing what we discover when we investigate the cause of hardware failures. Your warranty is void if you do not have a UPS connected to every computer in the network. This means each POS lane and each back office PC. The batteries only last 2 or 3 years so take time to check the operation of your UPS units by closing each PROFIT TRACK system down and when you are at the main window screen, turn the power off at the power point that leads to the UPS unit and see if the computer will remain operating for a couple of minutes.



Insurance.

Call your Insurance Broker today and make sure you have electronic breakdown insurance cover for your computer hardware and that you also have cover for data restoration expenses in the event of a major systems failure. Costs associated with rebuilding your system after a hard drive failure or data corruption are not covered by your software support agreement with SSA.



Updating Hardware?

It is advisable to contact SSA helpdesk to check compatibility issues and minimum specifications before updating any item of computer hardware. Compatibility issues may arise and time costs associated in resolution may be far in excess of any saving perceived by going it alone.

Software Conflicts.

It is vitally important to seek advice from SSA Help Desk before loading any other software package onto your PROFIT TRACK computer. Database conflict arising from loading other packages may corrupt your PROFIT TRACK system and result in loss of program and data. Take particular care with loading virus protection software and electronic banking software. Save yourself a heap of trouble by speaking with your POS Software supplier first.



HAPPY NEW YEAR



In wishing you a Happy New Year, may we first of all thank you for your business during 2006 and ask how we can plan to best meet your needs through the year ahead. In asking this question we are inviting you to make 3 wishes and drop this page on the fax machine back to 07 3387 5588 to let us know your thoughts.

Wishlist

Store Name:-

- 1
- 2
- 3

Thank you for your thoughts.

In planning for the year ahead, may we suggest that you give careful thought to the following issues.

- 1. Increase turnover by creative use of shelf talkers
- 2. Increase average sales value by product deals. Eg. 3 for \$2.90 OR Buy 6 Save \$5.00
- 3. Establish disaster recovery procedures including "off site" back up storage
- 4. Review "slow selling" lines to ensure they are paying their "shelf rental"
- 5. Check direct lines cost prices to prevent "margin shrinkage"

HOW CLEAR ARE YOUR SECURITY IMAGES ?



This is the first question you will be asked by Police or any person investigating a report of any criminal activity. SSA recommends the new Extreme DVR with interface to PROFIT TRACK POS. The automated functions and clarity of video images will AMAZE YOU.

A quality DVR system is one of the best deterrents to reduce illicit activity.